



Sliding Fee Scale Information:

Who is eligible?

Public Health Services are available to all residents and visitors of Palm Beach County. Citizenship is not a requirement.

What information is required to access services?

We do not require any information for you to access services. To help with the registration process we ask you to bring the following information: your picture identification, Social Security card, and if insured, your insurance card. To determine a sliding fee scale fee classification, bring proof of income for each working immediate family member (husband, wife, and children up to 21 still in school and living at home).

How are charges determined?

Just as in any doctor's office, the cost of a visit varies according to the services received. Selected services, such as childhood immunizations, are free. If you are eligible for a sliding fee scale, the charges will be adjusted. For example, if the service charge is \$40, a person with a sliding scale fee of 50% would only pay \$20. Sliding fee scales do not apply to client elective services such as travel and adult immunizations.

How can I qualify for a sliding fee scale?

Based on family income and size, a sliding fee scale of 0% to 100% will apply to your charges. Documentation of your family size and proof of income for each working immediate family member (husband, wife, and children up to 21 still in school and living at home) are required. Examples of proof: 2 current pay stubs, W-2 form, social security, AFDC, child support, workmen's comp, self-employment, alimony or unemployment letter (if unemployed).

Am I required to provide information on family income?

Proof of family income is only required if you want to participate in the sliding fee scale. You can waive income determination but you will be responsible to pay 100% of the charges. If you are receiving Family Planning services and you report no income, then you must complete our Declaration of Living Expenses form.

What happens if I do not have proof of family income at my visit?

You will be responsible to pay 100% of the charges until you bring in the proof, **except for** contacts to **communicable disease** will not be charged for the initial visit and testing, but will be charged for any treatment on the Sliding Fee Scale. Those receiving Family Planning services will be required to complete the Self-Declared Statement of Income Form and this will be used to determine their Sliding Fee for services.

If I don't have insurance or enough money to pay for my visit, what happens?

FDOH-PBC will provide the care you need. You can make a full or partial payment with cash, check, or credit card. You will be responsible for any remaining charges. You will receive a receipt from the cashier listing services rendered, charges and amount owed, payments made and any remaining balance. The Palm Beach County Health Department is authorized to submit an outstanding balance to a collection agency.